

## Introducing: *GroupWise 6*

Introducing GroupWise 6! This is the latest version of GroupWise from Novell. This software provides an increase in reliability and the locations you can access your e-mail. There are message size and disk space usage controls available and many more new features.

### **GroupWise 6 provides substantial improvements over GroupWise 5 in six key areas:**

#### **NDS integration:**

All aspects of GroupWise administration can now be performed from ConsoleOne. GroupWise messages can be addressed to NDS objects such as Group and Organizational Role. GroupWise access is governed by the same security measures as network access.

#### **Wireless Access:**

GroupWise 6 supports wireless devices and provides reliable e-mail, calendaring, document management and workflow services. It also provides wireless access to the administration tools, so it is simpler to manage.

#### **Smarter Backup and Restore:**

Smart purge is a new feature that integrates the use of the GroupWise Backup utility with related GroupWise features such as Purge, Archive, and Disk Space Management. Smart Purge ensures that GroupWise items will not be purged from the system prior to a backup process.

Smart Purge relies on the GroupWise Target Agent (GWTS) for executing a specialized backup process. After you have properly backed up your GroupWise data, you can set up a restore area so that users can restore items that have already been emptied from the Trash.

#### **Scalability:**

The new GroupWise client Caching mode allows users to work from their local hard drives, with updates and synchronization occurring in the background, which decreases server requests by 90%. Database maintenance in post offices can be performed substantially faster, so larger post offices can be maintained more easily. Disk space usage can be controlled on a per post office and per user basis. Message size, including the message body, attachments, and distribution list, can be limited for incoming and outgoing messages.

#### **Web collaboration:**

Partnering with third parties now establishes GroupWise and NDS as a Web collaboration platform in the following areas: forms/workflow (Metastorm, eWorks, Jetforms, BowStreet); fax/unified messaging (CallWare, Tobit, BizCom); PDA/wireless connectivity (Puma, Syclo, Extended Systems); and knowledge management (Intel, Verity, BrightWare, Orbital).

#### **Mailbox Mode Switching:**

Users can select from a drop-down list on the toolbar to switch to a different mode of running GroupWise. The mailbox modes are: Online, caching, and Remote.

Depending on the mode the user is switching from, the user may be prompted to restart GroupWise before the mode will take effect.

The system administrator can force users to use Caching mode only, and can also disable Remote mode.

GroupWise 6 is designed to adhere to the highest industry security standards by requiring authentication at every point in the system without slowing down users. It operates across platforms including Novell NetWare and Windows NT/2000. It offers an alternative to Microsoft Exchange 2000 for companies not wanting to undertake the cost and risk of implementing Microsoft Active Directory.

For further information or to purchase GroupWise 6, call Nautalex at 519-622-8840 or e-mail [solutions@nautalex.com](mailto:solutions@nautalex.com). ☒

## ARE YOU PREPARED?

It's 8:30 am on a business day just before your year-end. You've just walked into your office, and your voicemail is lighting up with messages from users who can't log on. A quick look at the server tells you it is down and out.

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You place a call to Nautalex, and one of our technicians comes in to evaluate your server. "No problem" she says. "We'll replace this hard drive, restore your data from tape, and you'll be back in business." A happy ending ... *if you have a full backup on tape.*

Too often, unhappy endings are due to failure to meet the simple requirement of a full daily tape backup. Absence of a reliable, full backup of a server turns an otherwise straightforward recovery procedure into a messy, time-consuming and expensive salvage operation.

We see all kinds of backup problems, including:

- No backup
- Failed backup
- Incomplete backup
- Incremental backup instead of a full backup
- Copies instead of backups
- Unreadable tapes

Ask yourself this question: if your server failed right now, do you have a complete and recent backup that we could use to restore your server? Before you answer yes, do you *know* for sure? If your answer is "no", *why not?*

If you have any concerns at all about your server backup, please contact Nautalex for information or to have us conduct an audit of your company's backup procedures. ▢

## WHO IS ACER?

Many of you know that Nautalex has carried the Acer line of computers for years. You may have wondered: why Acer, of the many brands available? Here is a brief overview of Acer.

**History:** Established in 1976, ACER is the **third largest** computer manufacturer in the world. The Acer Group employs nearly 37,000 people in 232 enterprises spanning 41 countries worldwide, supporting dealers and distributors in over 100 countries.

**Support & Service:** Acer America offers toll-free technical support 24 hours a day, 365 days a year in US and Canada. Acer has over 100 authorized service providers across Canada and Nautalex is one of them. Acer Canada, in Mississauga, has commercial system sales and marketing teams serving Central and Eastern regions. There is a western sales office in Calgary, Alberta. It also has a service logistic center carrying spare parts distribution and repair depot functions to support Acer Commercial product lines.

**Products:** Since 1999, Acer America has focused primarily on products for businesses. Its product lineup include:

*AcerPower™* Desktops and minitowers provide a powerful combination of high-end features, with advanced manageability and expandability.

*AcerAltos™* Servers designed from the ground up to run a network, whether that network is designed for file

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management, for a department, for a LAN or for a WAN. AcerAltos can customize each and every job, and assure quality, reliability, flexibility and low cost of ownership.

*TravelMate™* Compact and ultra-portable, this award-winning notebook is specifically designed at an affordable price to meet the varying needs of the demanding traveling professionals.

*Acer LAN™ Networking* products, targeted at small and medium enterprise (SME) customers, incorporate Acer's innovative technology to give high performance at an attractive price point.

### The ACER & IBM Partnership:

Acer products are often compared to the quality of IBM products. According to Dr. James T. Vanderslice, Senior Vice President and Group Executive of IBM Technology Group, "IBM has had a very close relationship with Acer for a long time. Acer has been manufacturing desktop and notebook PCs for IBM's Personal System Group (PSG). Last year, Acer licensed semiconductor logic and LCD technologies from the IBM Technology Group." ▢

**TIP:** In MS Word, click the right mouse button on the red or green wavy underlined words to correct them. ▢

*"The bitterness of poor quality lingers long after the sweetness of low price is forgotten."* Anon ▢

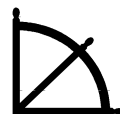
## QUIZMASTER'S CONTEST

Shauna likes 225 but not 224; she likes 900 but not 800; she likes 144 but not 145. Which does she like: 1600 or 1700? E-mail or fax your response to Quizmaster at [quizmaster@nautalex.com](mailto:quizmaster@nautalex.com). ▢

## COMPUTERS FOR ROTARY

Do you have any **working** 486/66+ or low-end Pentium machines which are just "too good to throw out"? The *Rotary Literacy Campaign* can make good use of these older PCs. If you are interested, please contact Paul Stewart at Nautalex (519-622-8840 ext. 6251). ▢

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Nautalex designs and implements fully integrated computer network systems for businesses. We offer consulting, outsourced MIS services, software, hardware and peripherals, and cost-effective network solutions. ▢



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